



## **Expression of Interest (EOI)**

### **Reference No. KWS/EOI/MBD/17/2011-2012: Customer Satisfaction Survey**

Kenya Wildlife Service (KWS) intends to undertake a customer satisfaction survey. The scope of works is detailed in the EOI guidelines. Kenya Wildlife Service now invites eligible companies to indicate their interest to provide the services. The consultants should have at least five years experience in consumer research and should have carried out similar assignments in the past.

Eligible firms may purchase the EOI guidelines from the procurement office, Kenya Wildlife Service, between 9.00am and 4.00pm, at a non-refundable fee of Ksh.3, 000.00. Further information may also be obtained from the Procurement office at KWS Headquarters, Tel 254-02-3991000/2000, email address; [hps@kws.go.ke](mailto:hps@kws.go.ke).

The complete EOI proposals enclosed in sealed envelopes clearly marked with the EOI reference number and name shall be addressed to; The Director, Kenya Wildlife Service, P. O. Box 40241, Nairobi, must be submitted at KWS Headquarters, Langata Road, and deposited in the Tender Box located at the Ground Floor, Simba Court on or before 12.00 noon on 2<sup>nd</sup> December 2011.

Opening of the proposals will take place immediately thereafter in the KWS Conference Room in the presence of bidders representatives who choose to attend.

**HEAD OF SUPPLY CHAIN MANAGEMENT**